



## **Dr Zuber Mujeeb Shaikh – ACHS International Medallist 2024 Middle East**

ACHS International proudly recognises Dr Zuber Mujeeb Shaikh for his exceptional achievements in the field of healthcare quality and patient safety. Dr Zuber is a globally recognised healthcare professional who has worked in the international tertiary healthcare industry for 24 years. His work has positively impacted on the Quality Improvement, Patient Safety, Risk Management and Compliance cultures of healthcare services in Saudi Arabia and beyond.

As Director of Corporate Quality Improvement and Patient Safety at Dr. Sulaiman Al-Habib Medical Group Company (HMG) in Saudi Arabia, Dr Zuber has played an instrumental role in establishing robust safety systems and protocols across the organisation. This includes the implementation of Quality Improvement, Patient Safety, and Risk Management (QIPS-RM) Departments alongside policies, procedures, plans, protocols, guidelines and pathways across 33 facilities, and the QIPS-RM Software Program that enhanced compliance monitoring capabilities across HMG. Dr Zuber spearheaded the development of Electronic Health Records (EHR), which is based on all the international and national healthcare accreditation standards and was a significant milestone for HMG that enabled it to strengthen data utilisation, technology adoption and achieve the HIMSS EMRAM Level 7 Accreditation from the USA.

Dr Zuber has spearheaded and conducted over 1200 educational sessions, 964 training sessions, and 90 workshops globally. His inspiring leadership has been recognised with several prestigious awards including, Global Awards for Excellence in Quality Management and Leadership (India), 2018 Planetree Scholar Award (USA), Healthcare Personality of the Year, Quality Improvement Patient Safety & Risk Management Award (India) and Best Researcher Award (India).

He successfully spearheaded 372 healthcare accreditations, re-accreditations, 8 centre of excellence and healthcare licensing projects, 2 Johns Hopkins Aramco Healthcare Technical Surveys, and played a pivotal role in the commissioning of 8 Hospitals in Saudi Arabia, Bahrain and United Arab Emirates. A notable achievement was the successful assessment of all HMG hospitals to international safety protocols under the World Health Organization (WHO) Patient Safety Friendly Hospital Initiative Framework.

Dr Zuber is an international visiting faculty, has presented 24 research papers in international conferences, published 45 research papers in international journals approved by the University Grant Commission (UGC) India, an author of 14 textbooks for the MBA- Hospital Management, and on the editorial board of several national and international journals.

Dr Zuber has developed the Person-Centered Care Clinical Governance Standards and Person-Centered Care Patient Experience Standards, which are accredited by the International Society for Quality in Health Care External Evaluation Association (ISQua EEA), Ireland.

He earned a Doctor of Literature (DLitt.) a Post-Doctoral Degree from Srinivas University, India, PhD (Management Science) from Swami Ramanand Theerath Marathwada University, India and a Fellowship International Society for Quality in Health Care (FISQua), Ireland.

Dr Zuber's innovative and data-driven approach to person-centred care, safety protocols, quality measures and evaluation systems has profoundly impacted on healthcare delivery.

Congratulations Dr Zuber on your many achievements and being the well-deserved recipient of the ACHS International Medal 2024 – Middle East.