

CITATION

Mr Jacob Oommen *ACHS International Medallist 2026*

Mr Jacob Oommen is recognised for his outstanding leadership and sustained contribution to advancing healthcare quality, patient safety, and operational excellence across the Badr Al Samaa Group, the largest private healthcare provider in Oman.

The Badr Al Samaa Group has evolved from a single polyclinic into a major multinational healthcare network, with a significant footprint across Oman and the Gulf Corporation Council (GCC). In Oman alone, the organisation comprises 14 branches, including 6 multi-specialty hospitals, 7 medical centres, and a dedicated Centre of Excellence, supported by over 1,500 healthcare professionals and delivering care to more than 10,000 patients daily.

As Chief Operating Officer, Mr Oommen has played a critical role in strengthening quality systems and operational performance across this large and complex network. His leadership has driven the consistent adoption of internationally recognised standards across multiple facilities, resulting in sustained accreditation outcomes and measurable improvements in clinical governance and patient safety practices.

He has led organisation-wide accreditation initiatives across all hospital facilities, with multiple hospitals achieving and maintaining accreditation aligned with rigorous international standards, reflecting a consistent and organisation-wide commitment to safe, high-quality care. Notably, facilities within the group have demonstrated full compliance with accreditation criteria in external assessments, reinforcing the maturity and effectiveness of the systems implemented under his leadership.

Mr Oommen has also overseen the implementation of digital quality management systems and standardised governance frameworks across geographically dispersed services, enabling improved incident reporting, performance monitoring, and executive oversight. These initiatives have strengthened accountability and supported continuous improvement across a broad range of clinical and operational indicators.

His contribution extends beyond his organisation through active engagement with international quality bodies, including ISQua and CAHO, contributing to knowledge exchange and the advancement of healthcare quality practices across the region.

During the COVID-19 pandemic, Mr Oommen demonstrated decisive leadership across a multi-site healthcare system, ensuring continuity of essential services while supporting large-scale

vaccination and public health initiatives for a diverse patient population. His leadership enabled coordinated responses across facilities, maintaining both service delivery and workforce capability under sustained pressure.

Mr Oommen's commitment to workforce capability development is evident in his leadership of structured education and training initiatives across a network of more than 1,500 staff, supporting the sustained embedding of quality improvement practices and strengthening long-term organisational capability.

Respected by peers and colleagues, Mr Oommen is recognised as a committed advocate for quality improvement, consistently demonstrating integrity, strategic insight, and a results-driven approach to healthcare excellence across a large-scale, multi-site healthcare system.

In recognition of his distinguished leadership, demonstrable impact on healthcare quality and safety at scale, and meaningful contribution to the international healthcare community, the ACHS International Medal Award 2026 is proudly awarded to Mr Jacob Oommen.