

ACHS International's **Telehealth Accreditation** program is designed to support, empower and recognise healthcare organisations committed to delivering high-quality telehealth and virtual care services. Our program ensures that telehealth and virtual care services are safe, effective, and accessible, promoting confidence among patients and healthcare providers.

## Setting the Standard in Telehealth Excellence

Our **EQuIP Guide for Telehealth** has been developed by industry leaders and telehealth experts to establish robust standards across clinical and non-clinical aspects of virtual care. The framework enhances quality and safety in telehealth by providing structured, evidence-based guidelines that drive continuous improvement.

## Who Can Benefit from Telehealth Accreditation?



The EQuIP Guide is relevant for telehealth services delivered from various settings, such as

- Call centres (location-based or virtual)
- Primary care setting
- Hospital setting, with health professionals on site providing consultation or treatment via telehealth

### EQuIP Telehealth Standards

- Patient Care
- Care Services
- Performance Improvement
- Corporate Management Systems
- Workforce Systems
- Safe Environment

## ACHSI Member Story - NahdiCare Clinics

**NahdiCare Clinics**, a leading omni-health provider in the Middle East with over 11 clinics and over 1,150 pharmacies across 144 cities, with **more than 75,000+** telemedicine consultations per month, has achieved **ACHS International EQuIP7 Telehealth Accreditation** – a prestigious recognition of excellence in virtual healthcare.



Through ACHS International's rigorous accreditation process, NahdiCare Clinics demonstrates its commitment to continuous quality improvement, patient safety, and world-class telehealth services.

Achieving this accreditation elevates NahdiCare's credibility within the communities it serves, reinforcing trust and confidence in its online and telehealth offerings.

With ACHS International Accreditation, NahdiCare Clinics is solidifying its reputation as a leader in telehealth innovation and quality-driven healthcare in the Middle East.



*Reputable. Recognised within the industry nationally and internationally.*

ACHS International Member



The **EQuIP Guide for Telehealth** was developed in **Australia**, one of the world's best performing and most highly ranked healthcare systems.

Australia ranks **#1 in healthcare outcomes** and **healthcare system performance\***

\* Source: Commonwealth Fund Mirror Mirror Report 2024

## Who We Are?

**ACHS International** is the trusted quality improvement partner to healthcare organisations across the Middle East and Asia Pacific. With 50 years' experience in the healthcare industry, we are experts in the fields of patient safety, quality, outcomes, and person-centred care improvements.

Founded in

# 1974

in Sydney

A team of more than

# 250

dedicated assessors

More than

# 1,800

members globally

Members from

# 25

countries/regions

## Why Choose ACHS International?



### Recognition by an Australian authority

Our standards have been developed in one of the world's most advanced healthcare systems.



### User-friendly digital tools

Easily submit your data online and gain access to our digital accreditation tools as well as a comprehensive Member Portal.



### Value for money

Competitive pricing including all membership benefits and support services.



### Flexible & collaborative

There are multiple models including cluster accreditation and hybrid delivery to meet your organisational needs.



### Benchmark your clinical performance

Complimentary access to the world's largest clinical indicator program (CIP) and data benchmarking.



### Global network

Connection to our global network and learn from accredited organisations outside of your country.



### Leading customer service

Complimentary access to a Coach, Quality Improvement Partner, Member Link organisation, and a comprehensive Member Portal.



### Contextualised & localised

Our resources and standards include service specific guides and expert international assessors.



### Sustainable improvements

Standards focus on safety culture and change management to make long lasting improvements within your organisation.



### More options for more organisations

Our quality programs are designed for all types of organisations based on your readiness in the quality journey.

## Do you want to be recognised as a leader in telehealth?

To find out more about how your organisation could achieve international telehealth accreditation, scan QR code or contact us at [info@achsi.org](mailto:info@achsi.org)

