



ACHS International Medal 2023 - Highly Commended Dr Shweta Prabhakar

ACHS International is proud to acknowledge Dr Shweta Prabhakar, Head of Quality and Patient Safety and Academics at Fortis Healthcare Ltd, India, for her exceptional work in quality and patient safety by awarding the Highly Commended award in the ACHS International Medal Awards 2023.

With over 22 years of experience, Dr Shweta's core competencies lie in Clinical & Service Quality and the effective operationalisation of clinical administration at various levels.

Dr Shweta's broad industry experience includes healthcare, clinical quality, medical operations, accreditation, audits, risk management, Lean methodology, FMEAs (Failure Mode and Effects Analysis), QIPs (Quality Improvement Projects), problem-solving, crisis management, patient experience, service standards, and medico-legal expertise.

As the Regional Quality Head for the North & East regions, Dr Shweta successfully concluded multiple hospital accreditations in India and overseas, gaining valuable insights into challenges and effective issue resolution at the functional level.

She successfully completed her DNB in Health and Hospital Administration from Dr RML Hospital, New Delhi and in addition to her extensive operational expertise, she has contributed to shaping the academic environment by lecturing on healthcare management to hospital administration students for the past 12 years.

As the Chairperson of CAHO (Consortium of Accredited Healthcare Organisations) in the North Zone, India, Dr Shweta has made significant contributions to the healthcare community in the region by implementing quality standards and promoting patient safety. Dr Shweta also served as the Chairperson of the CAHO student research mentoring committee, facilitating research culture among more than 70 students and 50 mentors.

Dr Shweta's extensive expertise and dedication to quality and patient safety makes her a deserving recipient of the highly commended award.

We congratulate Dr Shweta on this achievement.